

SATOP can only address well-defined technical challenges, which are within our areas of expertise. In order for SATOP to best assist your business, please be sure your request meets the following requirements:

- **Is your project focused and task specific?**
 - SATOP can help you overcome a stumbling-block or solve a well-defined problem.
 - We cannot help you take a new idea from start to finish, or address a vague, unclear issue.
 - A SATOP engineer can help you focus your request, if necessary.

- **Does the task fall within one of these engineering specialties?**
 - Mechanical
 - Industrial
 - Materials
 - Structural
 - Chemical
 - Electrical
 - Electronics
 - Environmental

SATOP does not accept software or information technology requests

- **Have you looked for a solution within the private sector?**
 - SATOP does not compete with commercial services.
 - We should be considered after you have exhausted other options.

- **Do you believe this task is “solvable” by expert engineers within 40 hours?**
 - Sometimes a challenge which would take one person over 40 hours, might take much less time for someone who has done similar work in the past.
 - A SATOP engineer can help assess this.

- **If applicable, can you provide a drawing, picture, prototype, or patent?**
 - SATOP can only help with an established project, where you already have drawings, prototypes, specifications, etc.
 - All work on requests is done by phone, fax, mail, internet, etc. No one will come on site. All information about the challenge must be available to be communicated with someone on the outside.